

PROVIDER TRAINING

The Bureau of Medical Services would like to assist you in understanding and complying with MaineCare policies and billing procedures. When you enrolled as a MaineCare provider, you agreed to follow the applicable policies that are in the MaineCare Benefits Manual, Chapters I, II and III. Provider Relations staff are available to address policies, procedures and any claims issues that you may have.

We appreciate the services that you deliver as a MaineCare provider and we realize that your time is valuable. Therefore, we are offering to schedule educational instruction sessions with you and/or your staff at your convenience. If you are interested in having an educational meeting scheduled or have any questions concerning MaineCare policies, please contact Provider Relations in Policy and Provider Services at 1-800-321-5557, option 9, or 287-3094.